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-	P.S.C. KY. NO1
	CANCELLING P.S.C. KY. NO
OAKWOOD SEW	AGE COMPANY
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MADISONVILLE, I	KENTUCKY 42431
RATES & (	CHARGES
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RULES & RE	GULATIONS
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SECTION 9 (1)
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EXECUTIVE DIRECTOR

FOR	Madisonville, Kentucky Community, Town or City
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Oakwood Sewage Company (Name of Utility)

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		FOR <u>Madisonville, Kentucky</u> Community, Town or City
		P.S.C. KY. NO. 1
		Original SHEET NO. 2
Oakwood Sewage Company (Name of Utility)		CANCELLING P.S.C. KY. NO
		SHEET NO
	RAT	TES AND CHARGES
A.	RATES	
	Residential Rates	\$21.40 per month
3.	TAP-ON CHARGES	
2.	DEPOSITS	\$1,000.00
	All Customers	2/12 of Average Annual Bill
).	SPECIAL NON-RECURRING CHA	RGES
	Disconnection Charge	\$100.00
	Reconnection Charge	\$250.00
	Late Payment Penalty	\$5.00
	Returned Check Charge	\$25.00

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Oakwood Sewage Company	CANCELLING P.S.C. KY. NO
(Name of Utility)	SHEET NO

## **RULES AND REGULATIONS**

The following Rules and Regulations govern sewer service by Oakwood Sewage Company and are in addition to, and superceded by, the Rules and Regulations established by the Public Service Commission.

### A. BILLING AND COLLECTION

Billing for services will be posted to accounts and mailed on the  $15^{th}$  of the current month. Payments will be due no later than the  $10^{th}$  of the following month.

# B. <u>TAP-ON CHARGES</u>

There will be a tap-on charge payable in advance for any new hook-ups for service.

C. <u>DEPOSITS</u>

The Utility may require a deposit not to exceed 2/12ths of the estimated annual bill of the applicant for service. Interest will accrue on the deposit at the rate prescribed by law and will be refunded on an annual basis, unless the customer's bill is delinquent on the anniversary date of the deposit.

# D. SPECIAL NON-RECURRING CHARGES

### 1. <u>Disconnection Charge</u>

A disconnect fee will be assessed when the utility disconnects service for non-payment of service. The utility shall mail or otherwise deliver to that customer five- (5) days' written notice of intent to terminate. Under no circumstances shall service be terminated before twenty (20) days after the mailing date of the original unpaid bill.

Once the sewer has been disconnected, the local heath department will be notified to declare the residence uninhabitable.

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Oakwood Sewage Company (Name of Utility)	CANCELLING P.S.C. KY. NO	
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RULES AND REGULATIONS		

## 2. <u>Reconnection Charge</u>

When service has been terminated for nonpayment, the disconnection charge along with a reconnection charge must be paid prior to re-establishing service.

## 3. Late Payment Penalty

A late payment penalty will be assessed on any account not paid by the due date. The penalty will be assessed only once on any unpaid balance.

## 4. Returned Check Charge

A returned check charge will be assessed when a customer's check is returned, either due to insufficient funds, or other reason due to customer fault.

## C. BANNED SUBSTANCES

No substances shall be placed into the sanitary sewer system which will create a combustible, gaseous, explosive or inflammable condition nor shall any substances or objects be placed or discharged into the system which will not dissolve and which will thus cause an obstruction and clogging within the system. No petroleum products shall be placed or discharged into the system. No storm water or surface water drain shall be connected with the sanitary sewer system nor shall any storm or surface water be otherwise introduced into the system.

## E. GREASE TRAPS

A grease trap must be installed at all food preparation establishments. Traps must be cleaned at least bi-annually. District personnel shall have permission to inspect grease traps at least quarterly (every 3 months).

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	FOR <u>Madisonville, Kentucky</u> Community, Town or City	
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Oakwood Sewage Company (Name of Utility)	CANCELLING P.S.C. KY. NO	
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#### D. SEWER LINES

A sewer service pipe shall not be laid in the same trench with a water pipe.

If a governmental agency requires an inspection of the customer's plumbing, the Utility shall not connect the customer's service pipe until it has received notice from the inspection agency certifying that the customer's plumbing is satisfactory. When necessary to move or relocate facilities, the cost will be paid by the party or parties requesting such relocation.

Any customers ultimately connected under this arrangement shall be charged according to the utility's current approved rates filed with the Public Service Commission.

For purposes of this provision the term "prospective customer" shall mean any person, firm or corporation which expresses an intent to become an ultimate user or customer of the utility at the time of the contribution in aid of construction is charged. A subdivider, developer or contractor is not considered a "prospective customer" for purposes of this section.

#### E. SEWER FAILURE

The utility is responsible for the maintenance of that portion of the service line installed by the Utility and the customer is responsible for the maintenance of that portion installed by the customer.

#### F. PROTECTION BY CONSUMER

The Consumer shall protect the equipment of the Utility on his premises and shall not interfere with the Utility's property or permit interference except by duly authorized representatives of the Utility.

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Oakwood Sewage Company (Name of Utility)	CANCELLING P.S.C. KY. NO
	SHEET NO

### **RULES AND REGULATIONS**

## G. NOTICE OF TROUBLE

The Consumer shall give immediate notice to the Utility of any irregularities or unsatisfactory service and of any known defects.

### H. <u>DISCONTINUANCE OF SERVICE BY THE UTILITY</u>

The Utility may refuse or terminate service for noncompliance with its tariffed rules or commission regulations after having made a reasonable effort to obtain customer compliance. Said customer will be given at least ten- (10) days written notice prior to termination.

If a dangerous condition is found to exist service may be terminated without notice. However, the utility will notify the customer in writing and, if possible, orally of the reasons for termination or refusal of service. The notice will be recorded along with the corrective action to be taken by the customer or the utility before service is restored or provided.

The utility may terminate service for nonpayment of tariffed charges after a five- (5) day written notice of intent to terminate. Service will not be terminated before twenty (20) days after the mailing date of the original bill. If a medical certificate is presented service will not be terminated for thirty (30) days beyond the termination date.

When payments are delinquent the Utility may file a complaint in court. The Utility may request that all court costs be included in any judgement amount awarded to the Utility.

## I. <u>CUSTOMER REQUEST FOR TERMINATION OF SERVICE</u>

Customers who have fulfilled their contract terms and wish to discontinue service must give at least three (3) days notice. The notice may be given in writing, in person or via telephone. Notice to discontinue prior to expiration of contract term will not relieve the customer from any minimum or guaranteed payment.

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